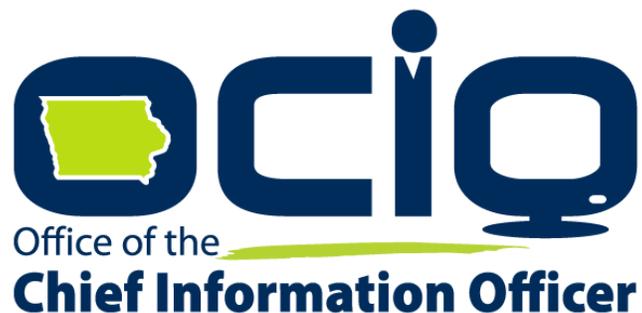


IT Services Financials

FY 2021



Innovative Technology Solutions for Citizen-Centric Government

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Des Moines, Iowa 50319
515.281.5503
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Office of the Chief Information Officer

Statewide Technology Spend

In accordance with Iowa Code Chapter 8B.21 section 6, the Office of the Chief Information Office includes the following information concerning total spend on technology.

There are two primary Information Technology classes of data queried from the I/3 financial system: IT outside services and IT equipment.

- **IT equipment and software** procurements provide the necessary equipment and software for workstations, network components, servers, and mainframes.
- **IT outside services** is IT services provided by vendors to support a variety of state government projects and initiatives.

IT Equipment & Software

\$81,843,689 in statewide spend during FY21

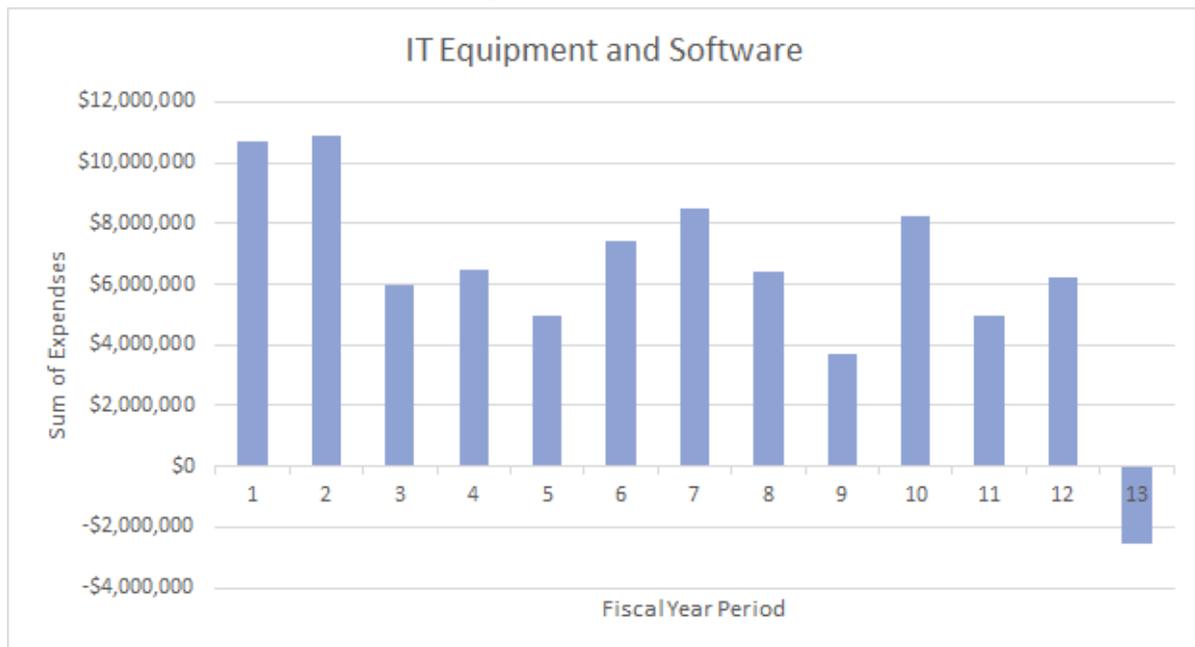


Figure 1: Actual statewide IT equipment and software spend by period

IT Outside Services

\$95,166,575 in statewide spend during FY21

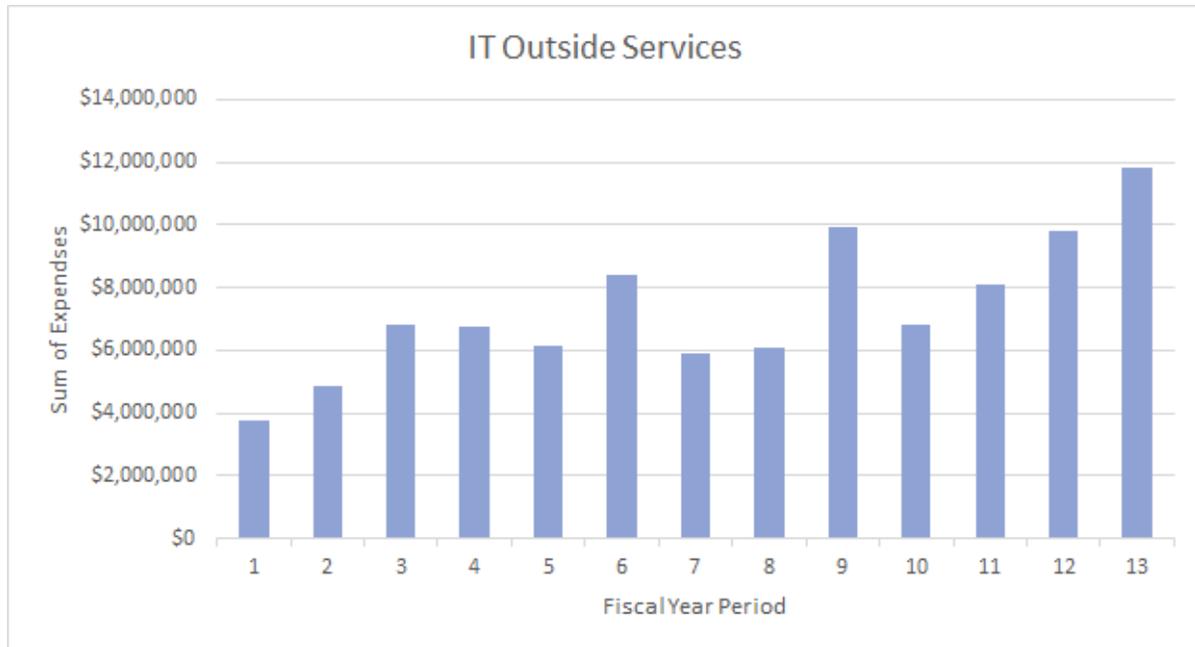


Figure 12: Actual statewide IT outside services spend by period

IT Projects

The Office tracks a number of IT projects being completed by State agencies in conformance with its duties under Iowa Code Chapter 8B. The following projects were tracked by OCIO in 2021, representing the status of technology enhancements and/or upgrades being performed by state agencies:

Department	Project name	Start Date	End Date	Amt. spent to date
DNR - Natural Resources	DNR Water Use Rewrite	6/1/2020	09/30/2022	\$480,000.00
DNR - Natural Resources	DNR NAI Replacement	6/1/2020	07/31/2021	\$97,000.00
IDCU - Division of Credit Unions	IDCU Portal Refresh	7/1/2020	8/12/2021	\$255,000.00
DHR - Human Rights	DHR CJIS Corrections - Health Care Exchange	07/27/2020	7/26/2021	\$176,611.00
IUB - Utilities Board	IUB Electronic Voucher System and Assessment Reporting and Payment System	08/27/2020	3/31/2021	\$42,089.60
IDOE - Education	IDOE Community College/CTE Curriculum Database and Program Approval System	09/01/2020	9/1/2025	\$250,000.00
IDR - Revenue	IDR FY20 00024 Annual TY 2020 Changes	9/1/2020	2/26/2021	\$446,621.38
DNR - Natural Resources	DNR Iowa State Parks Centralized Reservation System	9/1/2020	11/08/2022	\$846,000.00

IDR - Revenue	IDR FY20 00055 Assessment of Property Owned by Assessor's Family	9/15/2020	5/31/2021	\$107,527.00
IDR - Revenue	IDR FY20 00054 CCU Court Debt Collection	9/15/2020	4/30/2021	\$140,692.26
DPH - Public Health	DPH Behavioral Health Reporting System	10/1/2020	07/01/2021	\$4,375,000.00
ICRC - Civil Rights Commission	ICRC Case Management System Upgrade	10/1/2020	TBD	\$50,000.00
ABD - Alcoholic Beverages Division	ABD Iowa Alcohol Regulatory Compliance Licensing System	11/1/2020	3/1/2021	\$2,500,000.00
IECDB - Ethics and Campaign Disclosure Board	IECDB Web Reporting System Upgrade	2/12/2021	12/31/2021	\$1,000,000.00
IWD - Iowa Workforce Development	IWD Unemployment Insurance Modernization	3/1/2021	9/29/2023	\$35,000,000.00
IDR - Revenue	IDR FY21 005 Treasury Offset Program (TOP) Annual Reconciliation Business Case	03/03/2021	7/19/2021	\$37,957.90
DCA - Cultural Affairs	DCA Data Migration	4/9/2021	7/16/2021	\$2,477.60
DNR - Natural Resources	DNR Iowa Waste Exchange Web Application	6/1/2021	12/31/2021	\$210,000.00
IVH - Veterans Home	IVH EMR	7/1/2021	10/15/2021	\$33,475.03
IDR - Revenue	IDR FY21 020 Iowa Hoover Presidential Library Tax Credit	8/2/2021	9/24/2021	\$49,155.20
IVH - Veterans Home	IVH Laserfiche Software Upgrade	8/13/2021	9/3/2021	\$8,424.80
IDR - Revenue	IDR FY21 010 Annual TY 2021 Changes	08/18/2021	2/28/2022	\$446,126.44
IDR - Revenue	IDR FY21 019 Replacement Claim	10/01/2021	12/31/2022	\$0.00
DNR - Natural Resources	DNR ESS Level2 Assessments	10/29/2021	6/30/2022	120,000.00
DHS - Human Services	DHS Hoover Control-M Upgrade	11/1/2021	12/12/2021	\$5,072.38
IDR - Revenue	IDR Hoover Control-M Upgrade	11/1/2021	12/12/2021	\$1,395.23

Agency Participation in OCIO Programs

Beginning in FY20, HF759 required the OCIO to submit quarterly reports include a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office. For the annual reporting period OCIO offers the table set forth in the URL below that shows charges to each agency in FY20 for IT services provided by OCIO. The table demonstrates that OCIO provides services to all agencies of state government, but in varying amounts depending on the need of each agency. Agencies highlighted in Green are “fully centralized” in that all IT functions are provided to the agency by OCIO. The report can be found at the following URL:

<https://ocio.iowa.gov/file/ociofy2021q4agencyparticipation-webxlsx>